CGI Advantage[®] Vendor Self Service

Registration Quick Start Guide Release 3.11

CGI Advantage vendor Self Service

CGI

CGI Advantage® '	100	Desistration	0	C++	O: -I -
CGI Advantade	vss	Redistration	QUICK	Start	Guide

Copyright © 2001, 2016, CGI Technologies and Solutions Inc. All rights reserved. These materials contain the intellectual property of CGI Technologies and Solutions Inc. and are therefore proprietary and confidential. Any copying and distribution of these materials is strictly prohibited.

CGI Advantage® is a registered trademark of CGI Technologies and Solutions Inc.

Due to the nature of this material, numerous hardware and software products are mentioned by name. In most, if not all, cases, the companies that manufacture the products claim these product names as trademarks. It is not our intention to claim these names or trademarks as our own.

CGI Advantage[®] Vendor Self Service Registration Quick Start Guide Release 3.11

Overview	4
Section 1: Look to see if a Payee/Vendor Account Exists in VSS	5
Section 2: An Existing Account HAS BEEN FOUND in VSS	9
Section 3: Your Account HAS NOT BEEN FOUND.	14

Overview

This guide has been developed to provide an overview of an account setup in the CGI Advantage Vendor Self Service (VSS) application. You should follow this guide if:

You have an <u>existing</u> payee/vendor account with this client and wish to <u>activate your</u> <u>account on this website.</u> If you have more than one payee/vendor account and cannot activate your desired account, please contact the Help Desk.

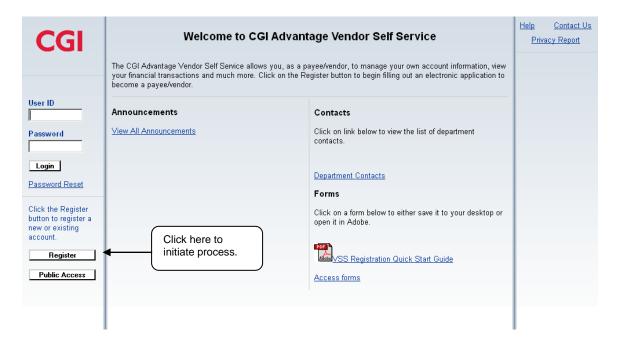
OR

You are a <u>new</u> payee/vendor that is interested in conducting business with this client for the first time, and need <u>to create a new payee/vendor account.</u>

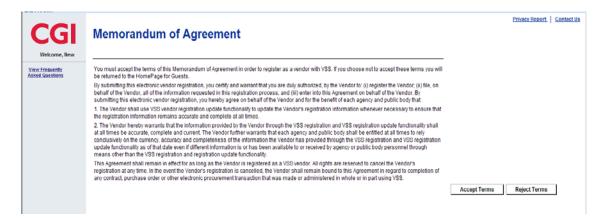
<u>NOTE</u>: Please remember your User ID and Password when you create them as you will need them to log back into the Advantage Vendor Self Service (VSS) application. Both the User ID and Password are case sensitive.

Section 1: Look to see if a Payee/Vendor Account Exists in VSS

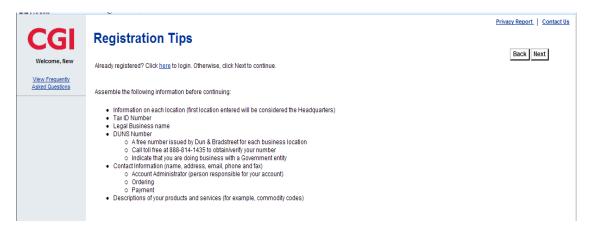
Step 1.1: Click the Register button to start the Vendor Registration process.



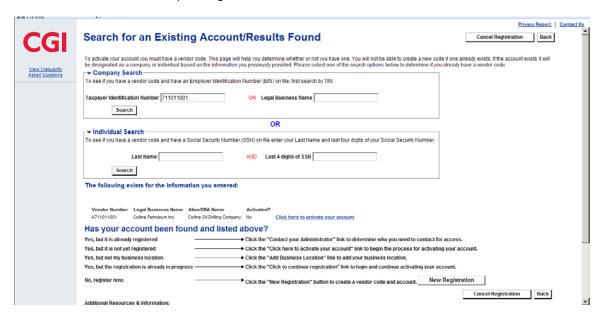
Step 1.2: Carefully read the "Memorandum of Agreement" and then click on the **Accept Terms** button if you agree with the terms.



Step 1.3: The Registration Tips page lists the information that you should have available before beginning a new registration. You can click on the **Next** button to continue.



Step 1.4: This search page helps you determine if you have an existing vendor account. To initiate the search process, you can choose to search by Company or by Individual depending on your type of business. The distinction between these two is that an Individual's Taxpayer Identification Number is his/her Social Security Number (SSN) or alternative identifier whereas a Company's Taxpayer Identification is generally their Federal Employer Identification Number (EIN). Enter the pertinent information in either the Company Search or Individual Search section and then click on the corresponding **Search** button.



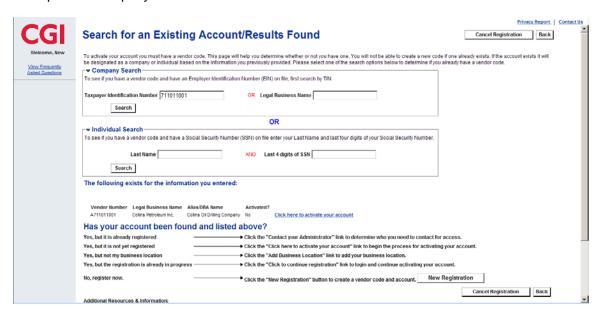
Based on the search results:

- If your account has been found, please continue to steps in Section 2 below.
- If your account has NOT been found, and you believe you have an existing account, please try again, and read the hints displayed on the page above regarding the use of wildcards to help in your search. If you still cannot find your account, then please contact the Help Desk for assistance.
- If your account has NOT been found, and you are a new vendor that is interested in conducting business with this client, please skip Section 2 below, and proceed directly to Section 3.

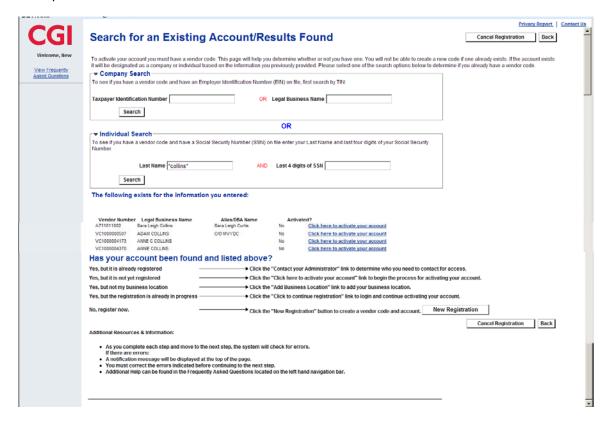
Section 2: An Existing Account HAS BEEN FOUND in VSS

In the examples below, an **EXISTING ACCOUNT** has been found:

Example 1: A company account is found.



Example 2: An individual account is found.



When an existing account is found you will be presented with one of the links described below. Select the link that best addresses your needs. Most likely, you will select the link described in Step 2.3 below.

Step 2.1: "Contact your Administrator" link

- Explanation –A vendor administrator has already been established for this account.
- Action Click on this link to display the vendor administrator contact information.
 Contact this administrator for assistance with accessing this account.

Step 2.2: "Click to Continue Activation" link

- Explanation A user is in the process of creating an account but has not completed the registration. He/she can return at a later date to complete the process.
- Action Click on this link to continue with the registration if you are the user that started the registration. Otherwise, contact the Help Desk for assistance.

Step 2.3: "Click here to activate your account" link

- Explanation The company has done business previously with this client but has not yet established an account in VSS. Click on the link to create a User ID for this account.
- Action Click on this link to create a User ID for the account.

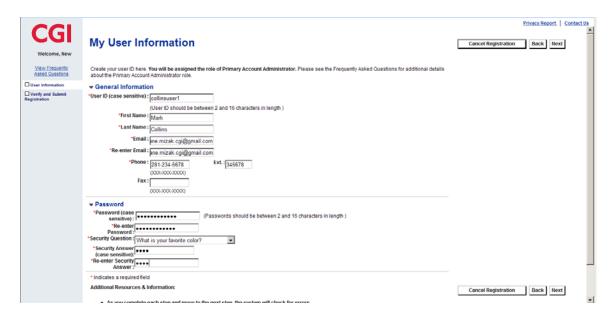
Step 2.3.1: The Account Verification page will prompt you to enter information to authenticate you as a valid user for this account. Enter the requested information and click the **Next** button to continue.

Note: The example below is a sample of the type of information that you may be prompted to enter. The actual information that you are prompted to enter may vary.



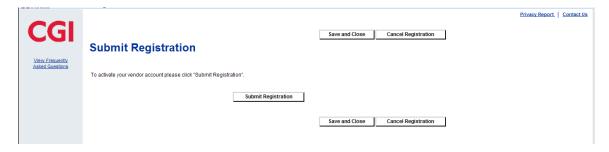
Step 2.3.2: Once your information has been verified by the system you will see the "My User Information" page. Complete all of the fields indicated with a red asterisk and click on the **Next** button to continue.

NOTE: PLEASE REMEMBER YOUR USER ID AND PASSWORD IN ORDER TO LOG INTO THE VSS APPLICATION AGAIN.

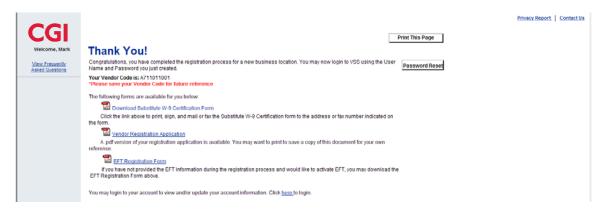


Step 2.3.3: Click on the **Submit Registration** button to complete your registration.

Note: After you complete your registration you will be able to login to your account and review and, if needed, update the information that we have on file for your account.



Next you will see the "Thank You" page which indicates that you have finished the registration process.



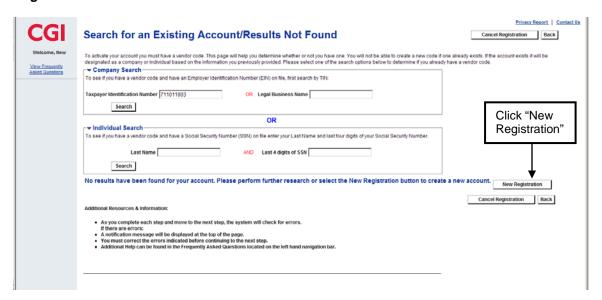
You have now completed the registration process and going forward can login to VSS using your User ID and Password (via the website). Please note that your User ID and Password are both case sensitive.

NOTE: YOU CAN SKIP THE REST OF THIS QUICK START GUIDE DOCUMENT SINCE YOU HAVE COMPLETED THE REGISTRATION PROCESS.

Section 3: Your Account HAS NOT BEEN FOUND

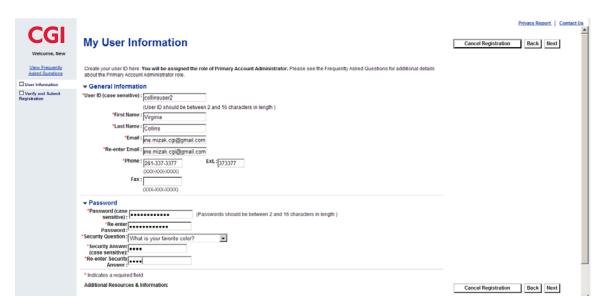
This section is a continuation from Section 1.

In the example below no existing account has been found. You can click on the **New Registration** button to create a new vendor account.

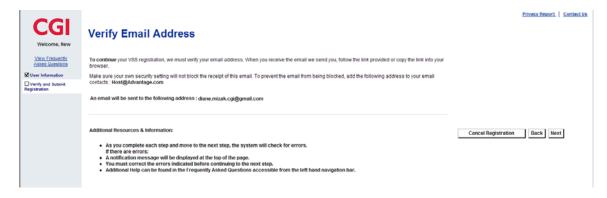


Step 3.1: Complete all the fields indicated with an asterisk and click on the **Next** button to continue.

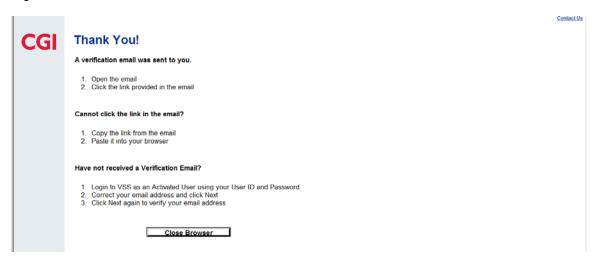
NOTE: PLEASE REMEMBER YOUR USER ID AND PASSWORD IN ORDER TO LOG INTO VSS AGAIN.



Step 3.2: You will be prompted to verify the email address that you entered on the previous page. Confirm that your email address is correct and then click the **Next** button to continue. A confirmation email will then be sent your email address.

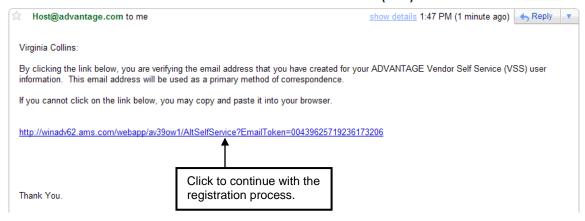


Step 3.3: Review the information on the Thank You page and then click the **Close Browser** button to exit from the VSS application. You will receive an email from VSS to continue with your registration.



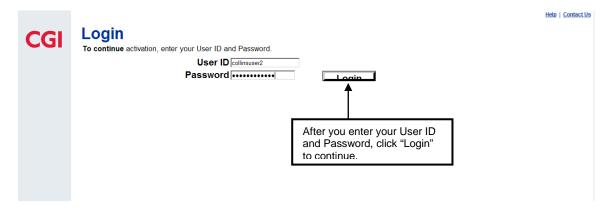
Step 3.4: Open your email and click on the link provided to continue with the registration process.

ADVMAIL: VERIFY YOUR ADVANTAGE VENDOR SELF SERVICE (VSS) EMAIL ADDRESS INDEX |X



Step 3.5: After you click on the link you will be transitioned to a VSS login page. Enter the User ID and Password that you created earlier and click **Login**. Remember that both User ID and Password are case sensitive.

Note: Do not bookmark this page. You will be logging in from the VSS home page once your registration is complete.

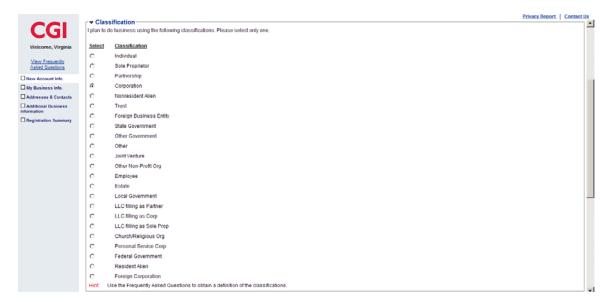


Step 3.6: Select the TIN Type for your account, select the Classification that applies to your business or individual account, and then, if the option is available, indicate if you are a Healthcare Provider. Click **Next** to continue.

Note: If you select the first TIN Type option be sure to select whether you have a SSN, ITIN, or ATIN.



Classification: Select the Classification that applies.



Healthcare Provider: Indicate if you are a Healthcare Provider.



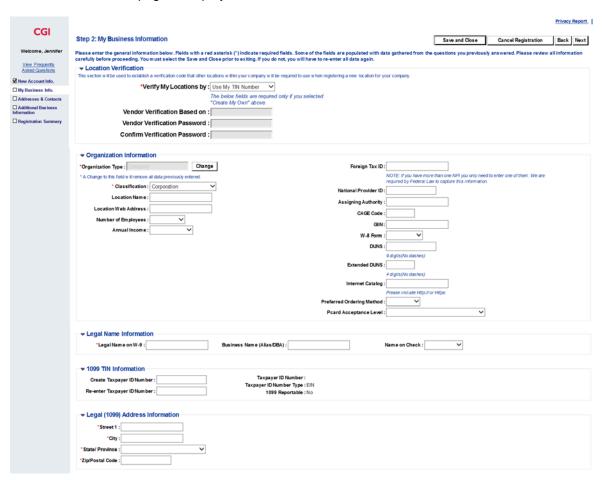
The Healthcare Provider section is only displayed if the 'Allow VSS vendors to choose healthcare provider designation' (ALW_ACA_VSS) parameter on the Application Parameters (APPCTRL) page is set to *True*.

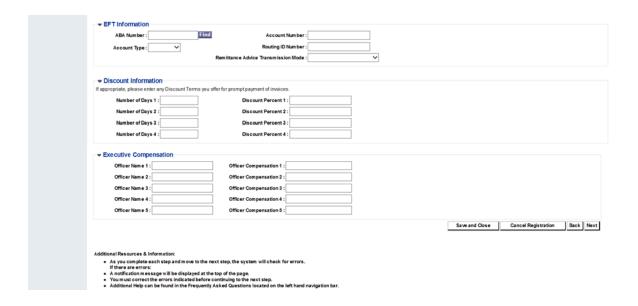
Note: If you have any issues with how you should answer any of these questions, click the **Submit Question** button at the bottom of the page. After you submit your question, click **Save and Close** to exit the application. VSS will save the information that you already entered and will remember your progress. Once you receive an answer to your question you can log back in and VSS will return you to the place where you left off.

Step 3.7: The next step is the "My Business Information" page. A few fields on this page will be pre-populated by answers you provided on the previous page. The fields with red asterisks (*) are required to move forward. However, if any of the other fields are applicable to you, we suggest you fill them in.

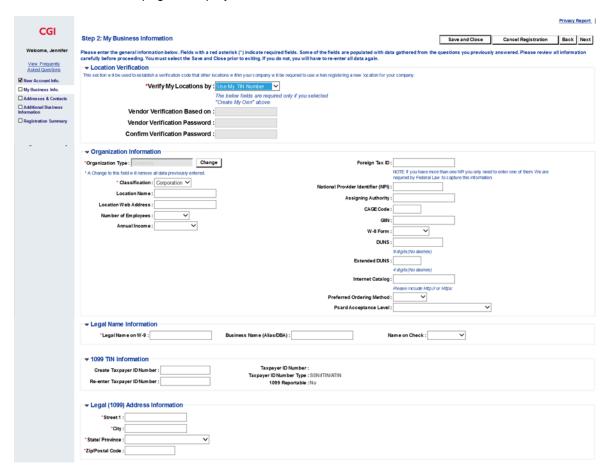
Note: Some of the sections, fields, or field names displayed on the My Business Information page may vary based on certain system settings.

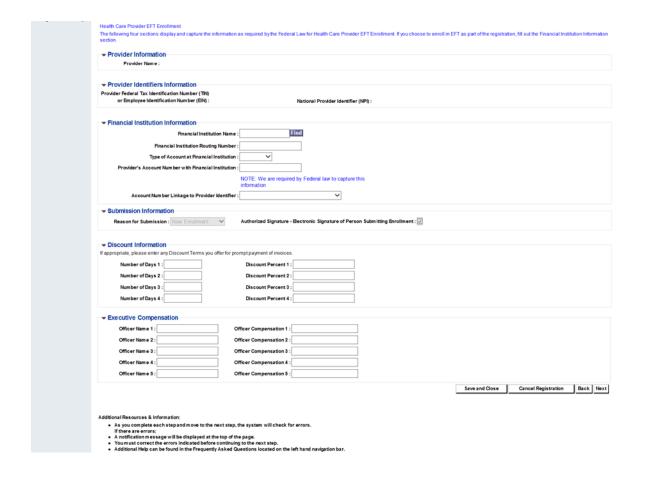
If you have indicated that you are **not** a Healthcare Provider in the previous step, the Step 2: My Business Information page is displayed as follows:





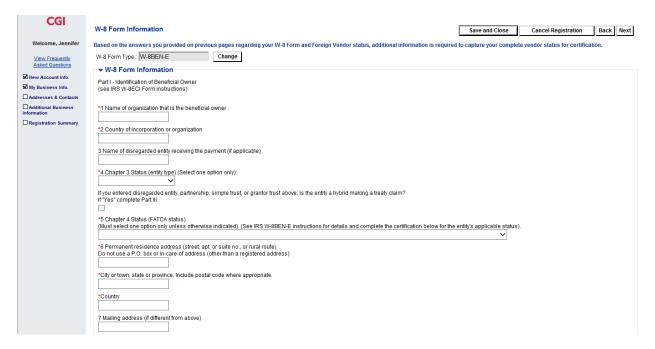
If you have indicated that you are a Healthcare Provider in the previous step, the Step 2: My Business Information page is displayed as follows:



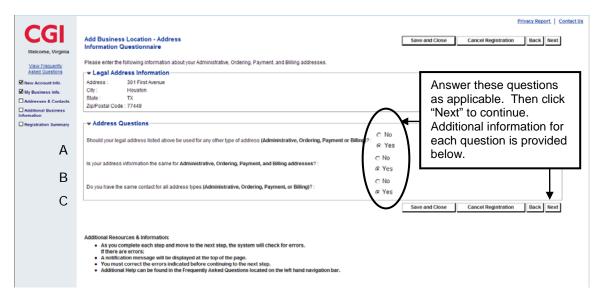


Step 3.8: If your organization has a Classification of *Foreign* and you have selected W-8 Form in the Organization Information section in the previous step, the next step is the W-8 Form Information page. If your organization is not classified as *Foreign*, please skip to the next step.

The W-8 Form Information page displays the W-8 Form you selected in the Organization Information section of the previous step. Here, you can enter all pertinent information for your organization into the W-8 Form. You may only add one W-8 Form during the registration process. The fields displayed on the W-8 Form page pertain to the W-8 Form type you selected in the previous step. The below screen capture is only an example of one type of W-8 Form.



Step 3.9: You entered your Legal address on the My Business information page. In this step, the system asks you questions regarding four additional types of addresses. VSS collects an address for Administrative correspondence, an address for Ordering from you, an address for sending Payments to you, and an optional address for Billing you if you owe fees or other payments. You can choose to specify the same address or different addresses for each of these four address types.

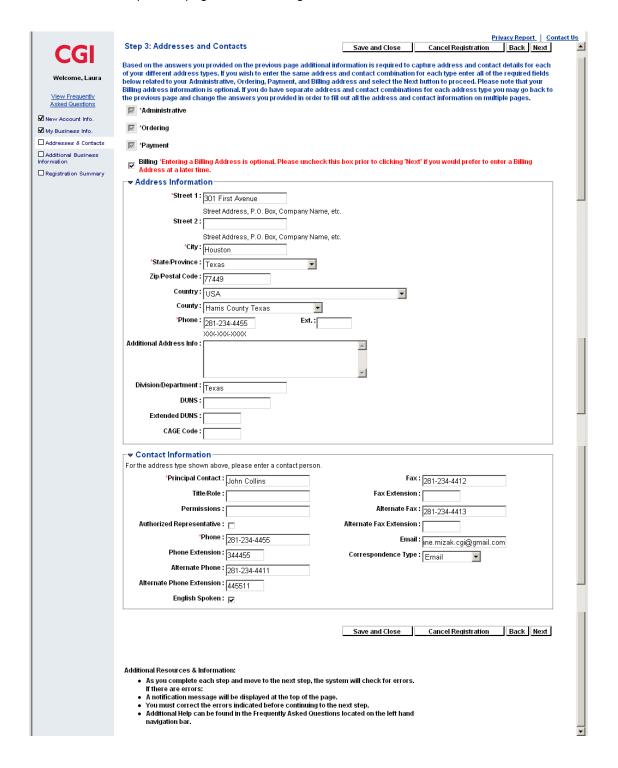


The three address questions above are labeled A, B, and C in this example. Here is a short explanation for each question.

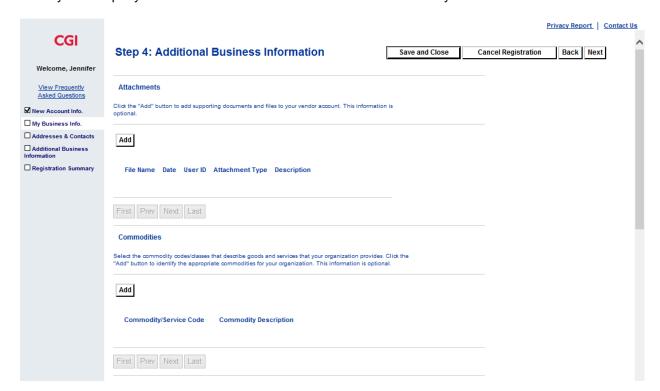
- A: If your Legal Address is the same address as any one of the additional four address types (Administrative, Ordering, Payment, and Billing) then choose *Yes* on A. Otherwise, choose *No*.
- B: Regardless if you choose Yes or *No* on A above, if your Administrative, Ordering, Payment, and Billing addresses are all the same address, choose Yes on B. Otherwise, choose *No*.
- C: If you want a single contact person for all four address types, choose Yes on C. Otherwise, choose No.

Here is an example of what the Addresses and Contacts page will look like if you answered Yes to all of the previous questions. Complete your address and contact information and then click the **Next** button. If you answered *No* to the second or third questions then you will be transitioned to a series of pages to collect information for each of the address types.

Note: If you would prefer not to setup a billing address at this time then uncheck the Billing checkbox at the top of the page before clicking **Next**.



Step 3.10: Additional Business Information allows you to enter additional optional information about your company and documents/attachments to be associated with your vendor account.



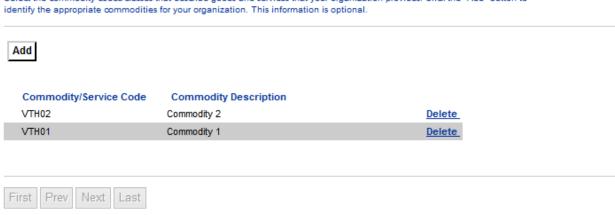
Attachments section: Click the **Add** button in this section to add attachments to your company's profile. Once you have selected the files, click **Attach File** to save your attachments. Note: This section is only displayed when the Allow VSS Vendor Attachments (ALLOW_VSS_VEND_ATT) parameter on the Application Parameters (APPCTRL) page is set to Yes.



Commodities section: Click the **Add** button in this section to search for and select commodities that match the goods and services that your company is able to provide. Once you complete your selections, click **OK** to save your selections.

Commodities

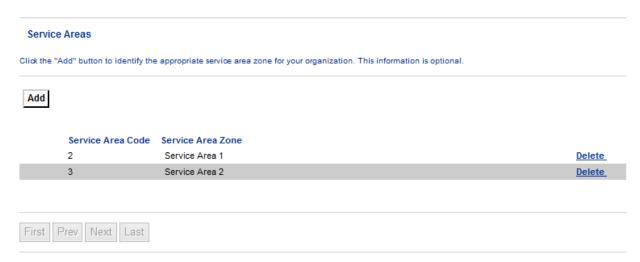
Select the commodity codes/classes that describe goods and services that your organization provides. Click the "Add" button to



Business Type section: Click the Add button to search for and select business types that pertain to your business. Again, select the appropriate entries and then click **OK** to save the selections. After saving your selections you will have an opportunity to provide a Certification Number and corresponding start and end dates, if appropriate, for each business type.

Business Types Click the "Add" button to identify the appropriate business types for your organization. This information is optional. Add Business Type ID **Certification Number Certification Start Date** Certification End Date 123400000000000 04/28/2015 Dealer Delete 89990000000000 04/28/2015 Goods <u>Delete</u> First | Prev | Next | Last

Service Areas Section: Click the **Add** button in this section to search for and select the specific geographic areas that your business is able to service. Click **OK** after selecting your areas in order to save your selections.

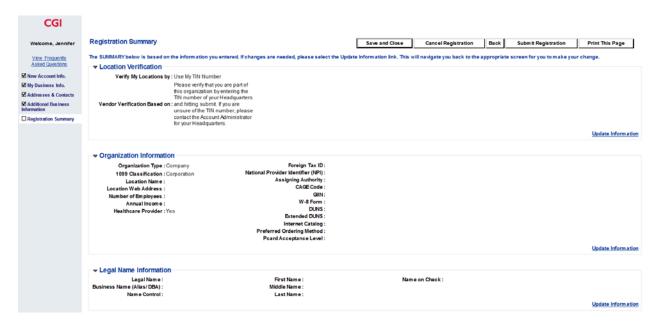


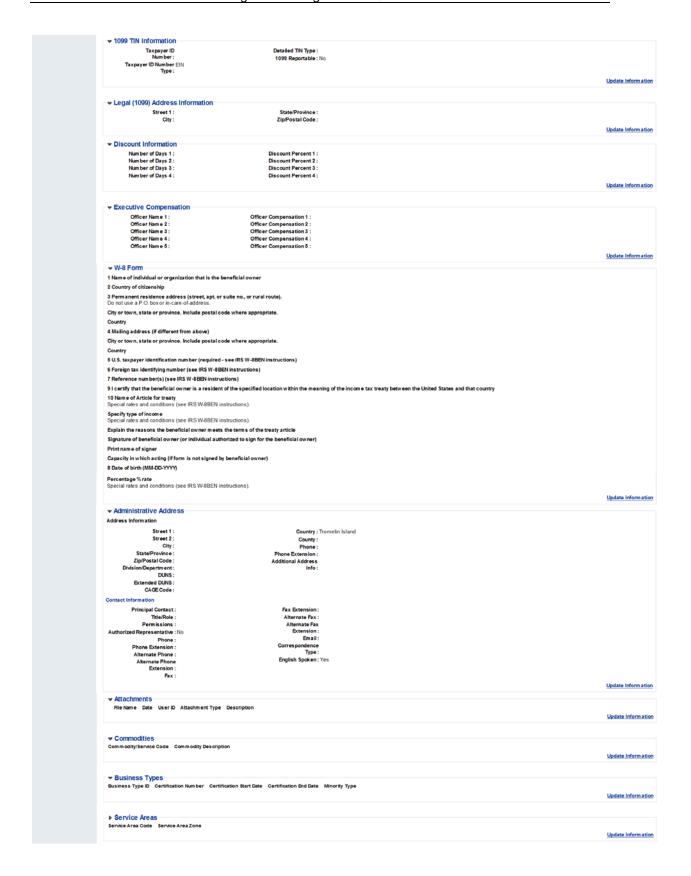
Click **Next** at the bottom of the Additional Business Information after you have selected your commodities, business types and/or service areas.

After you have completed the above sections, you will see the Registration Summary page. This page displays all of the information that you have entered thus far for your review.

Note: Some of the sections, fields or field names displayed on the Registration Summary page may vary based on certain system settings.

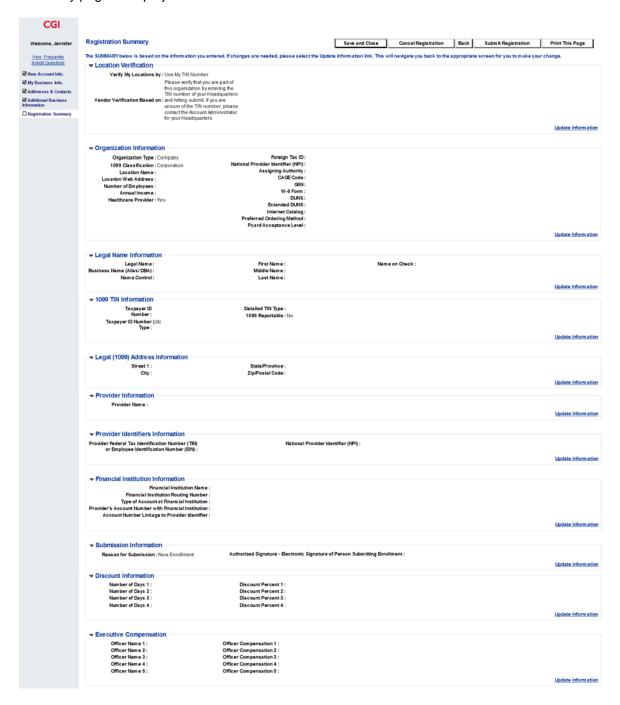
If you have indicated that you are **not** a Healthcare Provider in the previous step, the Registration Summary page is displayed as follows:

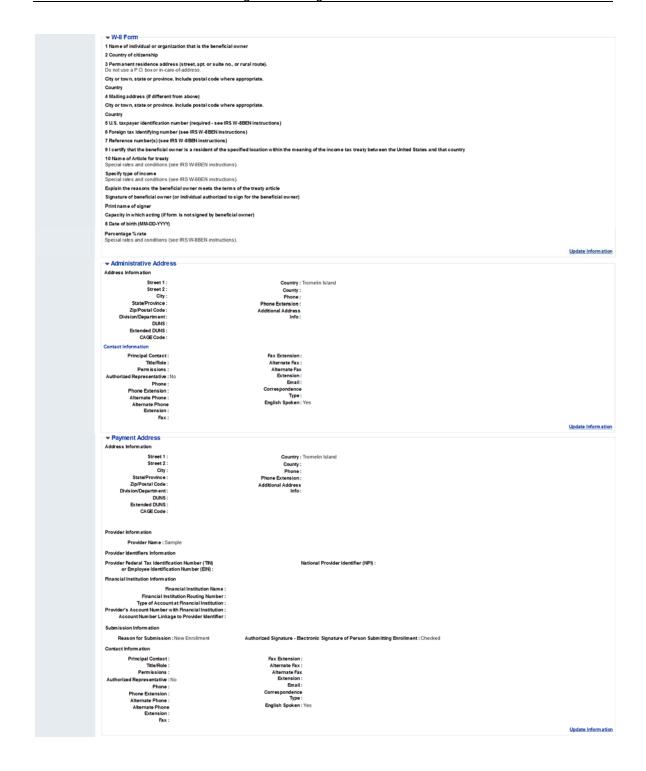






If you have indicated that you are a Healthcare Provider in the previous step, the Registration Summary page is displayed as follows:







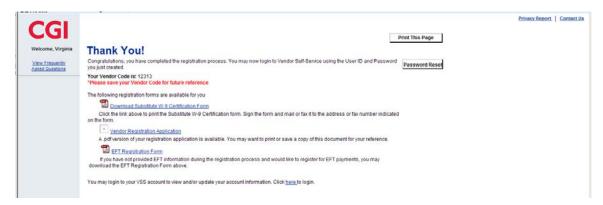
After you have reviewed the summary and confirm that everything is correct, click on the **Submit Registration** button located at the bottom of the page to continue.

If you have entered information on the W-8 Form page, after you click **Submit**, a pop-up window is displayed for you to verify that all the information you have entered is complete and accurate to the best of your knowledge. Click **OK** to close this window.

If you have entered EFT information during the registration process, after you click **Submit**, a pop-up window is displayed for you to verify that all the information you have entered is complete and accurate to the best of your knowledge. Click **OK** to close this window.

Note: If you determine that any of your information is incorrect you can click the **Update Information** link in the appropriate section to navigate back and correct your information.

You will see the Thank You page as shown below after submitting your registration.



You have now completed the registration process, and going forward, can login to VSS using your User ID and Password (via the website *<enter website URL here>*). Please note that your User ID and Password are both case sensitive.